



CASE STUDY

How LiveHire helped
the QLD Government
respond to COVID-19

Requirement

Needed to mobilise parts of the Queensland government workforce and redeploy employees to areas of the greatest need during the COVID-19 crisis.

Challenge

- ✓ Poor visibility into people and skills/experience across 48 agencies
- ✓ Manual Process to identify and communicate with talent in relation to roles (spreadsheets)
- ✓ No ability to track supply and demand of talent (multiple systems/ poor ATS data).

Solution

LiveHire powered Talent Mobility cloud to map the skills, home agency, work type and pay grade of staff for mobilisation across departments. Assign matched talent into COVID-19 response roles and report to the Premier.

Results At A Glance



450+

people redeployed &
mobilised in 8 weeks
between departments



14 days

average time
to hire



61%

acceptance of
personalised job
invitations to redeploy

“ I can't tell you how excited we all are, including the broader team we are working with, to have this up and running. I'm sure our response team, who have been working with people in Health, Police and other agencies to make sure we have people in place to do crucial tasks like contact tracing, are feeling a burden lift off their shoulders as this fantastic system comes on line. So thank you for your contribution.

– Director of Strategic Workforce Futures
Government Public Service Commission